

Appendix E Exchange of E mails between Applicant and Janet May

On Thu, 18 Nov 2021 at 09:06, Janet May wrote:

Belinda,

Hope you don't mind me asking but there was a lot of noise until late last night. Talking outside back door and music etc. I thought you would only be open late like that Thurs, Friday, Sat?

Really difficult for us as we were in bed with work the next day.

As you know it was always my concern being kept awake during the week when we have work.

Please do not think I am being difficult.

The noise has really improved overall - I think you may have a new guy who was there last night that may not be aware?

Many thanks

Janet

On Thursday, November 18, 2021, 11:32 am, Belinda Delaney wrote:

Hi Janet

I hope you are well.

Apologies if you were disturbed last night.

We have a TENS extension from now until Christmas which includes a Wednesday evening. This will enable us to take christmas bookings. The 9pm cut off on the License has been incredibly difficult to work with. As you can imagine most people will book to go for dinner at 7.00-7.30pm to allow them time to get home from work and time to get ready etc. As a result with our last food orders being at 8pm (to give people time to eat) we have had very few bookings. Basically we are having to ask people to finish up as soon as they start effectively, and take any pleasure out of the whole dining experience. In the summer its quite different as a lot of people will go for a walk and an early drink or meal, but in the Autumn and winter that has really changed.

This is having a detrimental effect on business, and we need to make the most of the opportunity that Christmas brings, to make up for some of the lost revenue, which includes offering a Wednesday sitting.

We had invited a few people to try out the new festive menu last night and did not envisage it being late or noisy, but we just had a couple of people in for drinks in addition. It is not really the intention to be open on Wednesday evening but if we get an inquiry we can accommodate a booking. I know everyone was pretty much out including the chef by 9.30 and Dan just cashed up and left by 10pm.

I will remind them all about the noise and music. Dan did turn off the speaker nearest to the kitchen as he said he had seen you look out of the window, so he realised when he had seen you, and after that, and made adjustments.

I'm glad the noise is continuing to be better overall and of course please do let me know anytime there is a change in that.

Kind Regards

Belinda

On Thu, 18 Nov 2021 at 12:25, Janet wrote:

So may I ask what the extension to the licence has been made please?

I thought you may have made me aware.

It is disruptive when we are trying to sleep that late at night.

Can you at least keep the door shut and stop people shouting outside?

Janet

On Thursday, November 18, 2021, 2:16 pm, Belinda Delaney wrote:

Hi Janet

Sure no problem.

The additional Wednesdays are 17th 24th Nov 1st 8th and 15th December. I am sorry I didn't let you know prior I have been snowed under, as you know I do always try to keep you informed of any possible upcoming disruption.

I have spoken to Dan and Luke the chef and they apologise for and noise they may have made last night by going out the back during service, I don't think they were shouting. They were all done in the kitchen by [9.30 pm](#). They know not to go out the back after 8pm on the weds.

Kind Regards

Belinda

On Thu, 18 Nov 2021 at 14:24, Janet May wrote:

Belinda

Thank you.

I think keeping door closed as much as possible so the voices and music are reduced and not talking under window outside would make a big big difference if that is ok.

Even when someone is just talking to someone inside from the outside door it is crystal clear word for word like I sent in the recording to you. It is that loud that it seems like shouting

It is a real issue / concern in the week when we have work as I am sure you appreciate.

Kind regards

Janet

On Thursday, November 18, 2021, 2:29 pm, Belinda Delaney wrote:

Hi Janet

That's understandable and we will take all measures to make sure we do our very best not to disturb you as much as possible.

Please don't hesitate to let me know should that not be the case.

We will make sure the speaker nearest the kitchen is not on on the weds evening too.

Kind Regards

Belinda

On Thu, 18 Nov 2021 at 16:24, Janet May wrote:

Thanks Belinda

I think the measures I have mentioned should help a lot :)

Kind regards

Janet

On Wednesday, December 8, 2021, 6:19 pm, Belinda Delaney wrote:

Hi Janet

I hope you are well.

I just wanted to let you know that we will be in early Tomorrow and Friday morning around 5.30am, as we have an early take away breakfast order. I know you get up very early during the week so hopefully it won't disturb you. We will of course try and be as quiet as possible.

Have a lovely evening.

Kind Regards

Belinda

On Thursday, December 16, 2021, 1:45 pm, Belinda Delaney wrote:

Hi Janet

I hope you are well and looking forward to Christmas. I can't believe it's only just around the corner !!!

We have been talking about doing a New Year Eve (buffet and drinks) for several people on the road inc friends and family. We have had a lot of people asking what we are doing and I have not committed to anything as yet. As you know we were granted the late licence for the new year so that is not an issue. BUT I really don't want to upset anyone i.e. yourself and Anthony and Greg and

Jean the last thing we want is to cause any upset between us. There is of course every possibility that you will have plans and celebrate anyway but i just wanted to run it by you to see what your thoughts are.

I look forward to hearing from you.

Kind Regards

Belinda

On Wed, 8 Dec 2021 at 19:11, Janet May wrote:

Thank you 😊

On Thu, 16 Dec 2021 at 14:59, Janet May wrote:

Belinda,

New Year is not an issue at all as far as we are concerned (myself and Anthony)

We don't have work the next day and we certainly won't be going to bed early...so fill your boots ha ha. We are not complete miseries ha ha.

Can't really speak for Greg and his Mum - but I will mention it to him.

No problem as far as we we are concerned anyway.

I appreciate you asking. I had expected you would be doing something and although we arn't doing anything interesting - we will be trying to get rid of this year in some fashion or another with a few



Kind regards

Janet

On Thursday, December 16, 2021, 4:02 pm, Belinda Delaney wrote:

Hi Janet

Thank you for your email that's great.

I would appreciate you letting Greg know if that ok, the last thing we want is any ill feeling and we just want everyone including yourselves and us to have a lovely evening and be happy with what's going on.

Kind Regards

Belinda

On Thursday, December 16, 2021, 4:26 pm, Janet May wrote:

Belinda

My main issue has always and will always be when we are at work / working next day and go to bed early

Since this is not the case on both counts I do not have any issue at all.

I will let Greg know. I would hope it being New Years Eve allowances have to be made.

No problem from us anyway

Kind regards

Janet

On Fri, 17 Dec 2021 at 10:37, Janet May wrote:

Belinda,

I have spoken to Greg and he has view that it's New Year and allowances must be made - so enjoy yourselves (I take it it won't be until 4am or something?) - we will be lucky if we are not locked down by then!

I am still working until next Tuesday so appreciate ongoing care at the back during the day, but ok after 22nd until 4 Jan.

Kind regards

Janet

On Friday, December 17, 2021, 11:03 am, Belinda Delaney wrote:

Hi Janet

Thank you for your email, much appreciated we will hope to be out by 1am. I have no intention of being up that late. I can't do it anymore with or without a drink.

Yes, who knows what is in store.

We are hoping to do our usual christmas dinner for the regulars on Tuesday and then we will close about 5pm latest on Christmas eve and then we will be back in on 29th/30th all being well.

Stay safe

Kind Regards

Belinda

From: **Janet May**

Date: Fri, 17 Dec 2021 at 11:33

Subject: Re: Re:

To: Belinda Delaney

Belinda

I think we might get through Christmas just about without new restrictions.

We don't want repeat of last year surely.

We better make the most of it!

Kind regards

Janet